# CUSTOMER SURVEY THANK YOU FOR YOUR FEEDBACK



**86%** of customers would recommend BCS Group to another business.

# **INTRODUCTION**

Thank you for your feedback, this enables us to improve our service. If you have any comments you would like to provide, please email: marketing@bcsgroup.co.uk

# **MEET THE TEAM**

Our dedicated sales team are here to help with any queries you have.



**DALE LLOYD Sales Manager**07918 601 304



CRAIG RUSK Account Manager 07977 507 593



**DOMINIC WILEY Account Manager** 07870 994 806



PHIL SIMPSON
Account Manager
07956 003 001

Dale.Lloyd@bcsgroup.co.uk Craig.Rusk@bcsgroup.co.uk Dominic.Wiley@bcsgroup.co.uk Phillip.Simpson@bcsgroup.co.uk

# **EXTENSIVE RANGE**

Distributor of leading industry brands in PPE, traffic management, safety, contractor tools & site equipment products. These include names such as: Carters, Crowcon, Dräger, Deb, JSP, Melba Swintex, Orafol, Oxford Plastics, Plant Nappy, Pulsar, Radiodetection, Rock Fall and many more. If you would like to find out more about our range of products, please contact your dedicated account manager.

We have recommended BCS to a few of our own Clients and they have been happy with the quotes and service. You can imagine we would only recommend if we are happy and confident that our

Clients won't be let down.

# **SERVICE LEVEL AGREEMENTS**

BCS Group make it our mission to close our complaints within 5 days of the complaint being raised. If you have any complaints please email: complaints@bcsgroup.co.uk



# **iPAD WINNER**

Congratulations to the winner of the iPad, Chevron TM.

**Check out our catalogue**Scan the QR to view:

# WHAT ARE BCS GROUP WORKING ON?

BCS Group are implementing product & customer training for all members of the team. This is to continue providing a good quality service and develop the knowledge of the team further.

